

# Health & Wellness- Recovery Program Impact Framework



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# Impact Framework Summary



## Who are we serving

The people that you serve and are helping.

**01** Help young people break free from addiction

6 KIlls



## What are we delivering and how much

The programs or services you are delivering for the people you serve.

**01** Provide therapy and life skill programs

5 KIlls



## What is the quality of our delivery

How you ensure what you are delivering is quality and that your team is executing at a high level.

**01** Provide quality treatment services

2 KIlls



## Are those we serve better off

How the people you serve are better due to the quality services you provided.

**01** Transform people to live healthier lives

10 KIlls

# Impact Framework Summary



## Community Contribution

Impact is a collective effort. There are two types of community contribution, direct and indirect. Direct contribution is an extension of your better off KIs. Indirect contribution is often tied to your vision statement. Your defined target community should take geography and demographics into consideration.

**01** Healthier Community - Increase in Income

5 KIs

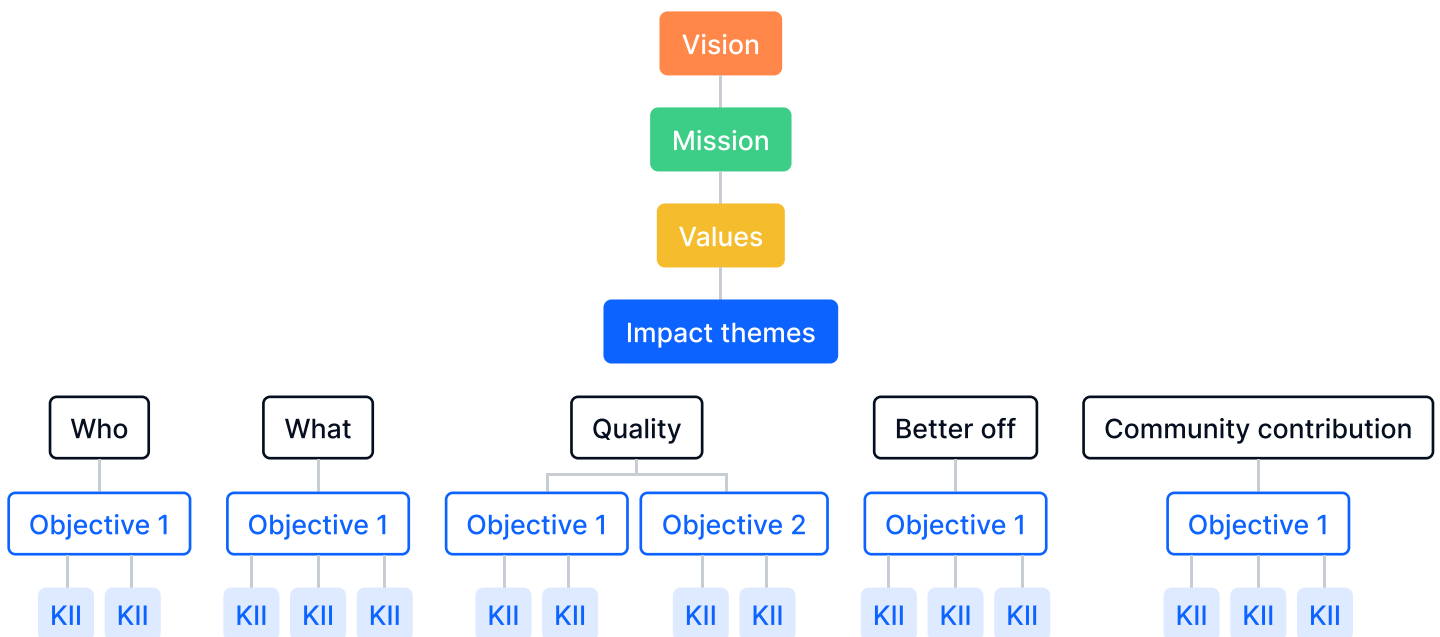
# What is the Impact Framework?

An Impact Framework is a structured approach that helps mission-driven organizations define and operationalize their impact - allowing teams to identify, measure, and communicate their social or environmental impact.

## Why is this important?

UpMetrics' impact measurement and management platform helps purpose-driven organizations maximize positive social outcomes by making it easy to collect and use data to measure, improve, and report on impact - then share their story with the world. This structure is valuable in creating a data-driven story of impact and tying quantitative measures to how your organization is driving towards the success of your vision.

Find out more about the framework including what terms like dimensions, objectives and KIIs are at [UpMetrics.com](https://UpMetrics.com)



# Vision

To transform lives through integrated care.

# Mission

To provide excellent care for the wellness of individuals, families and communities.

# Values

Respect

Holistic Approach

Compassionate Service

# Themes

Health & Wellness



# Who are we serving

## Objective 1

### Help young people break free from addiction

- # of participants
- # of female participants
- # of participants who are court ordered to seek treatment
- # of participants age 18 or younger
- # of BIPOC participants
- # of participants in zip code 94110



# What are we delivering and how much

## Objective 1

### Provide therapy and life skill programs

- # of group therapy sessions
- # of individual therapy sessions delivered
- # of case management sessions delivered for legal aid
- Average # of attendees per group therapy session
- # of classes delivered for financial management



# What is the quality of our delivery

## Objective 1

### Provide quality treatment services

- % of participants that have completed the 90 day treatment program (Year over year)
- Satisfaction score from participants



# Are those we serve better off

## Objective 1

### Transform people to live healthier lives

- # of participants who have moved from residential to transitional housing
- % of participants who remained substance-free and sober after 12+ months of completion of the program
- % of participants reported an improvement of self esteem
- % of participants reported they understand how to better manage their disease
- % of participants reported improved relationships with friends and family
- % of participants who have reinstated their drivers license or state ID
- % of participants who were in school or employed after 9+ months after completion of the program
- % of participants reported an ability to better communicate emotions effectively
- % of participants noted a significant decrease in their feelings of hopelessness
- % of participants reported an increased ability to identify stress management techniques





# Community Contribution

## Objective 1

### Create a healthier community

- \$ Annual Household income
- # of drug related deaths
- # of people living with HIV/AIDS and hepatitis
- # of drug related arrests
- Total \$ allocated to drug related hospitalizations